



HAZI A.K.KHAN COLLEGE

ESTD : 2008

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GRIEVANCE REDRESSAL POLICY


Anti-ragging committee and Grievance Redressal Committee had been formed and maintained for the academic session 2018-19, 2019-20 & 2020-21 respectively. Some changes are made during 2021-22 session. Then, Anti-ragging & Women Grievance Sub-committee and Internal Complaint Committee had been formed.

At present, Anti-ragging & Grievance Sub-committee and Internal Complaints Committee (2023-24) are running positively in this institution.

- **Aims and Objectives:** The primary aim is to establish a structured process through which students can raise their grievances or complaints related to academic, administrative or personal matters. It can also be said that the objective of Grievance Redressal Policy in a college is to set focus on promoting student welfare, maintaining a positive learning environment and upholding principles of fairness, transparency and accountability. The main aims and objectives are-
- ✓ To comply rules and regulations formed by UGC, MHRD for higher education institutions.
 - ✓ To corroborate the disciplines and maintain relevant principles for safety, security and integrity of the college and its stakeholders.
 - ✓ To prevent the escalation of conflicts between students and faculty or among students themselves by providing a formal avenue for resolving disputes in a timely and constructive manner.
 - ✓ To ensure compliance with relevant laws, regulations, and college policies governing grievance handling, thereby reducing legal risks and promoting a harmonious campus environment.
 - ✓ To ensure that all student grievances are addressed fairly, impartially, and without discrimination, regardless of the nature of the issue or the status of the student.

A well-functioning grievance redressal mechanism helps protect the college's reputation by demonstrating its commitment to addressing student concerns and maintaining high standards of academic and administrative excellence.




Principal
Hazi A.K. Khan College
Hariharpara, Murshidabad